

Resources & Access

Use your activated SITNet ID for access to these popular resources.

Resource/System

ANGEL	Learning management system for online and hybrid courses www.sunyit.edu/online
Banner	Course registration and class schedules (315) 792-7262 (Registrar's Office) bannerweb.sunyit.edu
Computer Labs	Computer labs www.sunyit.edu/its.labs
Student E-mail	E-mail accounts are ready 24 hours after you activate your SITNet ID. All official SUNYIT electronic communications are sent to this e-mail account. webmail.sunyit.edu
Library Databases	If you are off-campus, you will need to log in to use the library's journal databases and online resources www.sunyit.edu/library/
Request Tracker	Web-based help system www.sunyit.edu/its.systems.systems_rt_info
Personal Workspace	Your file storage space on the college file server. www.sunyit.edu/its.accounts.personal_workspace

For additional information, please visit www.sunyit.edu/its.



Quick Computing Guide



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www.sunyit.edu/its

Computing at SUNYIT

Computer Labs

Open computer labs are located in Kunsela Hall B118, Donovan Hall G161, and Cayan Library Lanigan Room. There are also special use labs. For more information about labs, please visit www.sunyit.edu/its.labs.

Save Your Work

When working on a lab computer, be sure to save your files to either your personal workspace on the college server, or to removable media, such as flash drives, or CDs. Files saved to the physical hard drive (C: drive) are erased. For information on personal workspaces, please visit www.sunyit.edu/its.accounts.personal_workspace.

Wireless Network

Students connect to the SUNYIT wireless network using the "student" SSID. If asked to connect to an unsecured wireless network, choose "no". After you connect to the network, open a Web browser such as Microsoft Internet Explorer and enter your SITNet ID (see Resources & Access). Faculty and visitors must contact the ITS Help Desk to set up their wireless connections.

To learn more about using wireless on campus, visit www.sunyit.edu/its.network_connections.

Safe Computing Tips

- Create strong passwords. Use a mix of exactly six numbers and letters.
- Create a username and password for your personal computer even if it is not connected to the Internet.
- Never leave your computer unattended when you are logged on.
- Never share your password with anyone.
- Make sure your computer has the latest security and software updates.
- Back up your work and files.
- Change your password every three months.

Online and Hybrid Courses

Online and hybrid courses are delivered on the **SUNY Learning Network ANGEL** system, also called SLN ANGEL. For more information, visit www.sunyit.edu/online.

Free Software

The Maple, Mathematica, Minitab, Microsoft Developer Network Academic Alliance program (MSDNAA) and Symantec applications are available free of charge to students, faculty and staff. For details, visit www.sunyit.edu/its.software.

Systems and Browsers

Internet Explorer and Firefox are the most accepted browsers for our systems. Specific limitations are available on system login pages.

Get More Help

ITS Help Desk

The ITS Help Desk is the first line of support for all users. Located in C005 Kunsela Hall, our kind and courteous staff is available to assist you with your computer and connection-related problems.

Request Tracker (<http://rt.sunyit.edu>) is our online service request system. For more information about us, visit www.sunyit.edu/its.helpdesk.

Learning Center

The Learning Center, located in Donovan Hall G155, offers free academic support services to students. Services include workshops in a variety of topics, one-on-one peer and professional tutoring in various academic disciplines, writing assistance, reading and study skills support, English as a Second Language tutoring, and assistance with microcomputers. For more information, please visit www.sunyit.edu/learning_center.

Buying Software or New Computer?

SUNYIT is partnered with UBMicro, Dell, and Apple to offer our students, faculty and staff substantial educational discounts. For more information, please visit www.sunyit.edu/its.helpdesk.

Your Accounts

SUNYIT Username and Password

The SITNet ID is your college computer account. It is generated 24 hours after your acceptance, and must be activated before it can be used. You must be registered to keep your SITNet ID active. Activate it just prior to web registering, or after you register by phone or in-person. By default, your **password** is your date of birth, in MMDDYY format. Your **username** is provided when you activate your SITNet ID. You can also look it up on the web at <https://ssl.sunyit.edu/apps/directory>. For more information, please visit www.sunyit.edu/its.getting_started.

Banner

You use the Banner system to register for courses, obtain class schedules, check grades, maintain your contact information, and access other services like health waivers and financial aid.

Banner accepts three possible usernames: your SITNet username, Social Security Number or University number. The password is the same as your SITNet password. Banner requires you to change your password every 90 days. When you log on to Banner with an expired password, you will be required to change it. Your new password will take effect on the other systems using the SITNet ID within an hour.

Problems with your account?

Contact the ITS Help Desk, in Kunsela Hall C005, call (315) 792-7440 or submit a service help request at rt.sunyit.edu.

